

SUMMONS TO ATTEND A MEETING OF THE
NORTH WEST LEICESTERSHIRE DISTRICT COUNCIL

Time/Date 6.30 pm on TUESDAY, 27 JUNE 2017
Location Council Chamber, Council Offices, Coalville
Officer to contact Democratic Services (01530 454512)



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Chief Executive

All persons present are reminded that the meeting may be recorded and by attending this meeting you are giving your consent to being filmed and your image being used. You are kindly requested to make it known to the Chairman if you intend to film or record this meeting.

The Monitoring Officer would like to remind members that when they are considering whether the following items are exempt information under the relevant paragraph under part 1 of Schedule 12A of the Local Government Act 1972 they must have regard to the public interest test. This means that members must consider, for each item, whether the public interest in maintaining the exemption from disclosure outweighs the public interest in making the item available to the public.

AGENDA

Item **Pages**

PRAYERS

1. APOLOGIES FOR ABSENCE

2. DECLARATION OF INTERESTS

Members are reminded that any declaration of interest should be made having regard to the code of conduct. In particular, members must make clear the nature of the interest and whether it is 'pecuniary' or 'non pecuniary'.

3. CHAIRMAN'S ANNOUNCEMENTS

4. LEADER'S AND PORTFOLIO HOLDERS' ANNOUNCEMENTS

Members are reminded that under paragraph 11.1 of part 4 of the Constitution, questions can be asked of the Leader and Cabinet Members without notice about any matter contained in any address. Questions shall be limited to five minutes in total for each announcement.



5. QUESTION AND ANSWER SESSION

To receive questions from members of the public under procedure rule no.10. The procedure rule provides that members of the public may ask members of the Cabinet any question on any matter in relation to which the Council has powers or duties which affect the District, provided that three clear days' notice in writing has been given to the Head of Legal and Support Services.

6. QUESTIONS FROM COUNCILLORS

To receive members' questions under procedure rule no.11. The procedure rule provides that any member may ask the chairman of a board or group any question on any matter in relation to which the Council has powers or duties which affect the District, provided that three clear days' notice in writing has been given to the Head of Legal and Support Services.

7. MOTIONS

To consider the following motion submitted by Councillor S Sheahan:

"This Council notes with concern the most recent figures (2015) released by Public Health England on air quality in North West Leicestershire. They show that North West Leicestershire has the worst mortality rates (5.8%) attributable to fine particulate air pollution of any Council area within the East Midlands. Source - <http://www.phoutcomes.info/public-health-outcomes-framework#page/0/gid/1000043/pat/104/ati/101/are/E07000131>

The Council will, in line with DEFRA LAQM Policy Guidance PG16 April 2016, and this Council's latest Air Quality Annual Status Report, actively engage with the County Council and specifically the Director of Public Health to –

- better understand why the mortality rate in North West Leicestershire due to man-made PM2.5 particulates is worse even than the East Midlands' largest cities of Leicester and Nottingham,
- bring forward an Air Quality Action Plan, identifying new priority measures to tackle PM2.5 emissions and concentrations".

8. PETITIONS

To receive petitions in accordance with the Council's Petition Scheme.

9. MINUTES

To confirm the minutes of the meeting of the Council held on 16 May 2017.

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10. END OF YEAR PERFORMANCE REPORT 2016-17

Report of the Chief Executive
Presented by the Leader

11 - 36

11. COMMUNITY SAFETY STRATEGY 2017 - 2020

Report of the Director of Services
Presented by the Regeneration and Planning Portfolio Holder

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MINUTES of a meeting of the COUNCIL held in the Council Chamber, Council Offices, Coalville on TUESDAY, 16 MAY 2017

Present: Councillor J Cotterill (Chairman)

Councillors R Adams, G A Allman, R Ashman, R D Bayliss, R Blunt, R Boam, J Bridges, R Canny, J Clarke, N Clarke, J G Coxon, D Everitt, T Eynon, F Fenning, J Geary, S Gillard, T Gillard, L Goacher, D Harrison, G Houlton, J Houlton, R Johnson, G Jones, J Legrys, S McKendrick, K Merrie MBE, T J Pendleton, P Purver, V Richichi, N J Rushton, A C Saffell, S Sheahan, N Smith, A V Smith MBE, M Specht and D J Stevenson

Officers: Mr S Bambrick, Mr A Hunkin, Mr G Jones, Mrs M Meredith, Mr P Padaniya, Mrs M Phillips and Miss E Warhurst

67. APOLOGIES FOR ABSENCE

There were no apologies for absence received.

68. DECLARATION OF INTERESTS

Councillor S Sheahan declared a non pecuniary interest in item 14, Appointment of representatives on community bodies, having been appointed to the Highways Forum, New Albion Revised Liaison Committee and Redbank Manufacturing Liaison Committee as a member of Leicestershire County Council.

Councillors R D Bayliss, J G Coxon, G Houlton, J Houlton and G Jones declared a non pecuniary interest in item 17, urgent decisions taken by Cabinet in Quarter 4 2016/17, as members of Ashby Town Council, who owned and controlled the land referred to in the report.

69. APPOINTMENT OF CHAIRMAN

Councillor J Cotterill said a few words regarding his year as Chairman of the Council and referred to the numerous events he had attended during the last year, totalling in excess of 101 events. He commented on the amount of charitable work being done in North West Leicestershire and stated that he felt very blessed to live in the area. He announced that the total amount raised for LOROS and the Air Ambulance was £3,616.67 which would be shared equally.

Councillor J Cotterill presented his Lady with a bouquet of flowers as a small token of his thanks for her support and assistance over the past 2 years.

Nominations were then sought for the Chairman for the ensuing municipal year.

It was moved by Councillor R Blunt that Councillor V Richichi be appointed as Chairman of the Council for 2017/18.

The motion was seconded by Councillor G A Allman.

Upon being put to the vote it was

RESOLVED THAT:

Councillor V Richichi be appointed Chairman of the Council for 2017/18.

Councillor V Richichi then took the Chair and the retiring Chairman invested him with the Chain of Office. The Chairman signed the Declaration of Acceptance of Office.

The Chairman invested his Consort with her Chain of Office.

The Chairman presented Councillor J Cotterill with his past Chairman's badge and proposed a vote of thanks to the retiring Chairman.

Councillor S Sheahan stated that he knew Councillor J Cotterill had taken his duties very seriously in the last year and had taken an interest in whatever he had done. He added that he was very pleased to see him at the recent Ashby Canal event. He wished him well for the future.

Councillor R Blunt thanked Councillor J Cotterill on behalf of the Council for all his work as Chairman.

Councillor M Specht thanked the Chairman and commended him for undertaking his duties until the very end of his term.

70. APPOINTMENT OF DEPUTY CHAIRMAN

It was moved by Councillor R Blunt, seconded by Councillor A V Smith and

RESOLVED THAT:

Councillor J Clarke be appointed as Deputy Chairman of the Council for 2017/18.

Councillor J Clarke stated that he was delighted to be appointed as Deputy Chairman of the Council and was anxious and keen to get started. He looked forward to working with the Chairman and hoped he could justify the faith placed in him.

71. APPOINTMENT OF LEADER

It was moved by Councillor T Gillard, seconded by Councillor N J Rushton and

RESOLVED THAT:

Councillor R Blunt be appointed as the Leader of the Council for 2017/18.

Councillor R Blunt thanked members for electing him as Leader of the Council and added that this was a great honour. He outlined the key issues over the coming year, namely the integration of the new management team, the Coalville project, the Ashby cultural quarter and the Hermitage Leisure Centre.

72. CHAIRMAN'S ANNOUNCEMENTS

The Chairman stated that he was very honoured and humbled that members had chosen him to be the Chairman of the Council. He recounted an event from his childhood and made reference to the importance of the role of the Chairman of the Council. He added that he had never imagined he would be in that position. He stated that with importance came good conduct and honour and he hoped for honourable debate and good conduct towards all fellow councillors in the coming year.

The Chairman presented Councillor S Sheahan with a certificate of long service in recognition of having completed 21 years as a serving member of the Council.

Councillor S Sheahan stated that it was a privilege to serve the community and it was a great honour to have that service recognised

Councillor N Clarke congratulated Councillor S Sheahan on achieving 21 years' service. He stated that Councillor S Sheahan was very conscientious and hardworking, and had supported many community groups over the years in the various areas he had represented. He thanked him for his efforts.

The Chairman welcomed Bev Smith to full Council. Bev would be commencing employment with the Council on 1 June as the new Chief Executive.

73. LEADER'S AND PORTFOLIO HOLDERS' ANNOUNCEMENTS

Councillor A V Smith provided an update on the current situation in respect of recycling credits following notice being given to district councils by Leicestershire County Council that payment of recycling credits would cease from 1 April 2018. She advised that Leicestershire County Council had now gone out to tender for contracts and the district council had made a bid to retain the recycling material generated by our residents. She reiterated her belief that collecting recycling in a small separated way represented the best value for money for residents and was better for the environment. She advised that evaluation of the bid was awaited and she looked forward to embarking on a positive working relationship with Leicestershire County Council if the bid was successful. She stated that the outcome would be known in July and she would update Council in due course.

Councillor N Clarke thanked Councillor A V Smith for her announcement and for keeping all members informed. He stated that the loss of recycling credits represented a significant financial loss and the loss of materials would be a double blow. He added that he was pleased that a bid had been made and he looked forward to hearing the outcome. He thanked officers for putting the bid together and expressed frustration and disappointment that Leicestershire County Council had not entered into negotiations on this matter.

Councillor T J Pendleton reported that officers had met with officials from HS2 Limited who had thanked them for the Council's response. He added that HS2 were continuing to process the concerns raised by the Council, which were emphasised, and he was pleased to report that a good working relationship had been established.

Councillor T J Pendleton highlighted some of the achievements of the Planning and Building Control teams, in particular the submission of the Local Plan to the Secretary of State and the adoption of the planning design guide supplementary planning document. He commended the outstanding planning department for a job well done in terms of delivering outcomes on applications within an 8 week window. Councillor T J Pendleton also highlighted that the Council had won a regional Building Excellence award in conjunction with David Granger and Lychgate homes in the category 'best change of use of an existing building of conversion' for School House in Griffydham. He congratulated the staff in the Planning department who were delivering these excellent results.

Councillor S Sheahan commented that the campaign groups who had assisted the council with making its submission had helped a tremendous amount.

Councillor J Legrys commented that the staff who were delivering needed to be congratulated. He expressed confidence that the Local Plan would be approved, however felt it needed to be recognised that this would not be the end of the journey as a number of modifications would be required, some of which may be highly contentious. He thanked the Planning Policy team for their work and looked forward to further meetings of the Local Plan Advisory Committee.

Councillor M Specht congratulated the staff in the Planning department for meeting local needs.

Councillor R Blunt congratulated Councillor S Sheahan on becoming the Leader of the Labour Group.

The Leader of the Council, Councillor R Blunt announced the appointments and delegations of executive functions for the forthcoming municipal year as follows:

Deputy Leader and Community Services Portfolio Holder - Councillor Alison Smith

Housing Portfolio Holder - Councillor Roger Bayliss

Regeneration and Planning Portfolio Holder - Councillor Trevor Pendleton

Corporate Portfolio Holder - Councillor Nick Rushton

Business Portfolio Holder - Councillor Tony Gillard

As in previous years the Executive responsibilities were to be delegated to the Cabinet to take decisions collectively.

Councillor S Sheahan announced the Shadow Cabinet as follows:

Leader – Councillor S Sheahan

Deputy Leader – Councillor N Clarke

Housing – Councillor R Adams

Regeneration and Planning – Councillor J Legrys

Corporate – Councillor F Fenning

Business and Coalville Project lead – Councillor J Geary

74. QUESTION AND ANSWER SESSION

There were no questions received.

75. QUESTIONS FROM COUNCILLORS

Councillor D Everitt put the following question to Councillor N J Rushton:

“Please supply an up to date financial statement for the Hood Park Leisure Centre, Ashby de la Zouch and a separate up to date financial statement for Hermitage Leisure Centre in Whitwick”.

Councillor N J Rushton gave the following response:

“Whilst I am happy to supply up to date financial statements as requested the Finance Team are currently in the process of closing down the accounts for the financial year 2016/17 and up to date statements will not be available until 9 June when I will be happy to supply them”.

As a supplementary question, Councillor D Everitt asked why the previous financial statement had not been made available showing the figures for the two leisure centres separately.

Councillor N J Rushton responded that this could be made available if requested.

76. MOTIONS

No motions were received.

77. PETITIONS

No petitions were received.

78. MINUTES

Consideration was given to the minutes of the meeting held on 21 March 2017.

It was moved by Councillor V Richichi, seconded by Councillor J Clarke and

RESOLVED THAT:

The minutes of the meeting held on 21 March 2017 be approved and signed by the Chairman as a correct record.

79. APPOINTMENT OF COMMITTEES AND GROUPS, ELECTION OF CHAIRMEN AND DEPUTY CHAIRMEN

The Chairman referred members to the nominations as set out in the additional papers.

It was moved by Councillor T Gillard, seconded by Councillor N J Rushton and

RESOLVED THAT:

a) The appointments to the Committees and Groups as set out in the additional papers be agreed.

b) The Chairmen and Deputy Chairmen of the Committees and Groups as set out in the additional papers be agreed.

80. APPOINTMENT OF REPRESENTATIVES ON COMMUNITY BODIES

The Chairman referred members to the nominations as set out in the additional papers.

Councillor T Gillard moved the nominations set out in the additional papers and thanked Councillor R Johnson for his co-operation in formulating the nominations.

Councillor R Johnson seconded the motion. He stated that he was pleased that the name of the Disability Action Group had been left in place and added that he was concerned about the change of name to Equity Group. He added that the Disability Action Group had not met for two years and he hoped more meetings would be scheduled.

Councillor T Eynon echoed these comments and added that she understood that work was being undertaken to reinvigorate this committee. She commented that there was a lot of disquiet amongst the disabled community for example in respect of the access to the post office. She requested a meeting of this group at the earliest convenience.

Councillor A C Saffell commented that there were quite a number of local issues in the northern parishes relating to the airport liaison committee and in particular the Marks and Spencers site. He also felt that a new committee should be constituted in respect of the Roxhill site.

Councillor T J Pendleton outlined the arrangements in place in respect of the airport liaison panels and the Roxhill site.

81. SCHEDULE OF MEETINGS

The Chairman referred members to the schedule of meetings set out in the report.

Councillor J Legrys expressed concerns regarding the number of meeting being rearranged or cancelled.

It was moved by Councillor V Richichi, seconded by and

RESOLVED THAT:

a) The proposed schedule of meetings for 2017/18 be agreed.

b) The future schedule of Council and Cabinet meetings for 2018/19 be noted.

82. MEMBER CONDUCT ANNUAL REPORT 2016-17

Councillor N J Rushton introduced the report to members.

Councillor J Clarke spoke to the report as Chairman of the Audit and Governance Committee and outlined the slight reduction in complaints made to the Monitoring Officer in the past year and the work of the independent person.

It was moved by Councillor N J Rushton, seconded by Councillor J Clarke and

RESOLVED THAT:

The Member Conduct Annual Report 2016-17 be received and endorsed.

83. URGENT DECISIONS TAKEN BY CABINET IN QUARTER 4 2016/17

Councillor R Blunt presented the report to members.

It was moved by Councillor R Blunt, seconded by Councillor A V Smith and

RESOLVED THAT:

The report be noted.

The meeting commenced at 6.30 pm

The Chairman closed the meeting at 7.31 pm

NORTH WEST LEICESTERSHIRE DISTRICT COUNCIL

COUNCIL - TUESDAY, 27 JUNE 2017

Report Title	END OF YEAR PERFORMANCE REPORT 2016-17
Contacts	<p>Councillor Richard Blunt 01530 454510 richard.blunt@nwleicestershire.gov.uk</p> <p>Chief Executive 01530 454500 bev.smith@nwleicestershire.gov.uk</p> <p>Interim Director of Resources 01530 454510 andrew.hunkin@nwleicestershire.gov.uk</p> <p>Director of Services 01530 454555 steve.bambrick@nwleicestershire.gov.uk</p> <p>Director of Housing 01530 454819 glyn.jones@nwleicestershire.gov.uk</p>
Purpose of report	To receive the End of Year Performance Report for 2016-17
Council priorities	This report delivers an update and actions on all of the Council's priorities.
Implications:	
Financial/Staff	The implementation of the Council Delivery Plan has been resourced through the Council's Medium Term Financial Strategy.
Link to relevant CAT	Improvements contained within the Delivery Plan
Risk Management	Improvements contained within the Delivery Plan
Equalities Impact Screening	Equality impacts will be continuously monitored
Human Rights	None discernible at this time
Transformational Government	Improvements contained within the Delivery Plan
Comments of Head of Paid Service	The report is satisfactory.
Comments of Deputy Section 151 Officer	The report is satisfactory.

Comments of Deputy Monitoring Officer	The report is satisfactory.
Consultees	CLT; Cabinet on 13/06/17.
Background papers	Council Delivery Plan 2016-17 https://www.nwleics.gov.uk/files/documents/council_delivery_plan_2016_17/CDP_2016_17.pdf
Recommendations	THAT COUNCIL RECEIVES THE END OF YEAR REPORT 2016/17.

1.0 PURPOSE OF THE END OF YEAR REPORT

- 1.1 The purpose of the end of year report is to provide the public with an easy to read overview of the council's performance highlights for 2016/17. The report mirrors the content of the council delivery plan and shows progress against the council's priorities. This year we have adopted a 'we said we would' and 'this is what we did' approach within each priority area. The report also covers key performance highlights from each of the key frontline services.
- 1.2 Links to the quarter 4 performance report mean that those who wish to see the detailed performance data can do so easily.

2.0 STRENGTHENING OUR STRONG PERFORMANCE CULTURE

- 2.1 The CDP will continue as an outward-facing document for our customers and partners, and more detailed performance management will continue to be cascaded through the authority using Team Business Plans and the performance management system. The performance management system will continue to be developed to improve reporting methodologies and to ensure that the most important information is coming through at the right levels of management and to councillors.
- 2.2 The outcomes and actions listed in the CDP have a detailed set of quarterly milestones and indicators listed within Team Business Plans. Quarterly performance monitoring against these plans will continue as it does at present. In addition, it is proposed that performance against key corporate projects will be reported quarterly to Cabinet as part of the Quarterly Performance Report.
- 2.3 The portfolio holders are briefed monthly on the performance of their services and are engaged in the quarterly performance reports.

End of Year Report 2016/17



Introduction

This End of Year Report gives you an overview of what we've achieved and how we've performed during 2016/17.

The report is divided up to show what we've achieved in each of our priority areas:

- Value for money
- Building confidence in Coalville
- Homes and communities
- Business and jobs
- Green Footprints

When we report about our performance, we concentrate on those services that have most impact on local people and refer to what we said we would like to achieve in our Council Delivery Plan (published in March each year).

To help us provide excellent services, our staff work according to our values. We always strive to **deliver agreed quality**, be **fair and proud** in our work, **listen carefully** to our customers and partners and **support what is possible** in our work as a district council. Most importantly, we aim to **spend our money wisely**, providing value for money in our services.

To find out more about our performance, including what we prioritise each year through our Council Delivery Plan, visit www.nwleics.gov.uk/performance

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A handwritten signature in black ink, appearing to read 'Richard Blunt'.

Cllr Richard Blunt
Leader
North West Leicestershire
District Council



A handwritten signature in black ink, appearing to read 'Bev Smith'.

Bev Smith
Chief Executive
North West Leicestershire
District Council

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Value for money

We said we would:

Work with local housing and construction partners to maintain the delivery of affordable housing

We said we would:

Repair and let empty properties more quickly so families spend less time waiting on the Housing Register and rental income is maximised

We said we would:

Maximise the amount of information we hold about our tenants so a tailored service can be delivered to meet their needs



Case study: 100% affordable housing scheme at Walter Handford Close, Coalville

We worked with Westleigh and Nottingham Community Housing Association (NCHA) to turn one of our former depots into a range of high quality new homes, including one bedroom apartments, two bedroom bungalows and two bedroom and three bedroom houses.

The £3.1 million scheme was completed in July 2016. Nineteen of the homes are now available for affordable rent by NCHA and nine were made available through the Government's Shared Ownership scheme, also by NCHA.

We provided £167,000 for the development in 2015/16 and the rest of the funding was provided by the Homes and Communities Agency, meaning £19 was spent on this scheme for every £1 we put in.

We reduced the time it takes to re-let

309 empty properties from **76 days** to just

37 days

(five weeks)

increasing our rent income by

£123,000

(which we then invest in our housing)

We have improved the information we hold about our tenants. We now know more about tenants' language needs, any health problems or disabilities they have and how they like to be contacted by us. This helps us provide a better service.

We brought in almost

£50,000 more rent

LET

by changing the way we advertise our accommodation. This money can now be invested in our housing service.

We teamed up with Coalville estate agent Newton Fallowell to advertise nine sheltered housing flats for us. We learned that some of the new tenants didn't think they would qualify for get a council property and would usually look at privately rented homes.

The nine flats had been empty for a total of 594 weeks (which meant we missed out on £47,395 in rent income). We have now let all nine flats, making our sheltered schemes vibrant places to live and increasing our income.

Value for money

Almost
£1 million
received by selling your
recycling

thank you
for sorting it (this means we can
get more money for it, to invest
in our services)

We made
2,584
bulky waste collections

(things like sofas,
fridges and beds)

We emptied more than
5 million
waste containers from homes
in the district



Case study: Environmental Health partnership with Autogrill

Our Environmental Health Team has set up a Primary Authority Partnership with Autogrill – one of the leading global operators in food and drink services for travellers.

The team has been providing regulatory advice around food health and safety to Autogrill at East Midlands Airport for six years. Over this time we have developed a reputation for providing a high quality service. We were approached by Autogrill who asked us if we would consider setting up a partnership.

The partnership agreement means that the company's 36 outlets in airports and train stations across the UK, including Heathrow and St Pancras, are now brought under the remit of our team.

As well as helping to maintain a consistently high standard for Autogrill across the country, this partnership also brings in £5,000 to the council in additional income and improves our reputation as a quality service.

When new houses are built in our district, we need to make extra bin collections.

We are efficient in how we deal with this extra demand. For example, this year we have introduced a new multi-use bin round, which can collect refuse, recycling and garden waste. This means we can collect your waste more efficiently and not increase cost.

*We said we would:
Review how we operate
our waste collection
service to increase
efficiency and
save money*



Value for money

We said we would:
improve our leisure services
using feedback from
customers, benchmarking
exercises and the QUEST
accreditors



We said we would:
Review the way we provide
our leisure services



Hood Park Leisure Centre
was **rated 'Good'**
by QUEST. (the national
quality assurance scheme for
sport and leisure).



Hermitage Leisure Centre
was again shortlisted as
**Best Performing Leisure
Centre of the Year**
(for the **second year running!**) by the
Association for Public Service Excellence

We **improved customer
satisfaction** in 13 out of 16 areas
at **Hermitage Leisure Centre** (and in
12 out of 16 at Hood Park Leisure Centre) –
including our staff, value for money and publicity.

We are currently investigating the
possibility of building a new leisure
centre in Coalville, which would replace
Hermitage Leisure Centre, increasing
and improving the leisure facilities and
opportunities we provide for local people.

If we went ahead, the management of all
our leisure services would be transferred
to an external provider.

We hope to make a decision about this in
summer 2017.



£1,208,211

received in
**planning
fees**

(against an original target of £1 million).
This money helps us invest in services
across the district.

Building confidence in Coalville

Case study: Coalville Colour Run

The Coalville Colour Run was the idea of one of our friends, Gina King from local charity Living Without Abuse. When we asked people how they could support our aim of building confidence in Coalville, she put up her hand and said: "I'd like to bring a family-friendly running event to Coalville."

And so the Coalville Colour Run was born. With £5,000 starter funding from us and the support of our officers, plus sponsorship from several local businesses, Living Without Abuse organised the first Coalville Colour Run. Sunday 18 September 2016 saw more than 500 people dressed in white t-shirts gather at the start line near Coalville Market. As the start siren sounded, runners and walkers of all ages were blasted with blue paint and they were off!

Following the route around Coalville town centre, the colour runners took in some fantastic green spaces, including Coalville Town Football Club, Snibston Country Park and the Urban Forest Park –being blasted with colourful powdered paint at regular intervals.

Runners and walkers were greeted at the finish line with a free family party in Coalville Park, which lasted all afternoon.

More than £10,000 was raised for the charity Living Without Abuse through the event, which received great feedback from everyone who took part.

The Coalville Colour Run returns to town on Sunday 17 September 2017
find out more at www.nwleics.gov.uk/coalville



We said we would:
Increase the number of
events held in Coalville
to increase footfall

We said we would:
Run and / or support
two new annual
community events in
Coalville

500

people took part in the first
Coalville Colour Run
in September 2016,
with many more enjoying a
free family fun day
in Coalville Park on the day

£10,000

was raised for local
domestic abuse **charity**,
Living Without Abuse



The event was
sold out
200+ people got
the chance to see ballet
performed in our town

We supported the
Century Theatre
to bring **ballet** (Cinderella
by the Vienna Festival Ballet) to
Coalville with
a grant of
£2,000



Building confidence in Coalville

We said we would:
Support new businesses
that choose to locate in
Coalville



We said we would:
Start building new
houses in Coalville

31 people from **20 businesses** came to our **Business Booster** workshop in Coalville in March 2017.

“Feedback included: *“It was one of the most dynamic meetings I have ever been to! I have already put some of suggestions into practice to great effect.”*”



We gave business advice to **82 businesses**

who are locating or expanding in **Coalville** through:

- **32** direct enquiries
- **31** events and workshops
- **10** frontage grants

£18,000

secured in **funding from Leicestershire County Council** (£15,000 for free WiFi and £3,000 for new cycle racks in Coalville)

Case study: new council homes built for the first time in three decades

We have started building new council homes for the first time in 26 years.

The 24 houses and bungalows are being built at Linford Crescent and Verdon Crescent in Coalville and the Willesley Estate in Ashby de la Zouch.

Our contractors have already started on site in Coalville and we expect the first homes to be ready for new tenants by autumn 2017. All of the homes will be available for affordable rent and were funded solely through Right to Buy money and our existing housing budget.

We said we would:
Apply for funding from the LLEP to help improve our market towns



Building confidence in Coalville

We said we would:
Develop the heritage offer
of the town through a
Heritage Lottery Fund
grant

We are working with local heritage groups to commission a heritage strategy for Coalville. We believe it is important to have a strategy which will recognise the rich heritage and character of the town and its surroundings. The strategy will also help us bid for grant funding for projects that celebrate Coalville's history.

We're also celebrating the heritage of the town in new ways, whilst improving the appearance of empty shops and land in the town centre:

- Visuals in empty shops
- A hoardings timeline (watch this space)

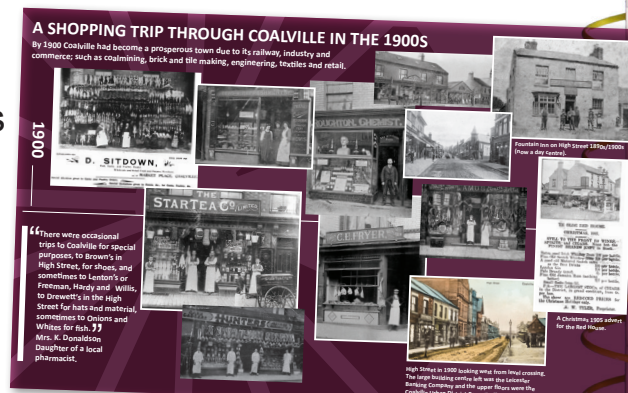


Case study: former bus depot, Ashby Road

At the time of writing this report, work was underway to improve and enhance the former bus depot on Ashby Road.

The new owners of the building have successfully applied for £50,000 funding through our Frontage Grant Scheme and £25,000 under our Enterprising North West Leicestershire grant scheme.

This, together with business and planning advice, has meant the company will be able to open its quality used car showroom in winter 2017, restoring this important building on a main thoroughfare in the town and creating jobs and apprenticeships for local people.



Building confidence in Coalville

*We said we would:
Deliver the Coalville
Special Expenses events
and projects portfolio*

In the Coalville Special Expenses area we have:

- Installed a new changing pavilion at Owen Street Recreation Ground
- Created a green gym at Melrose Road Play Area
- Made improvements to Cropston Drive Recreation Ground
- Cleaned and repainted the mural on Phoenix Green Bridge

We have also improved the way we look after green spaces on the main routes into and through Coalville, including the A511, Bardon Road, Ashby Road, McDonald's island and Morrisons island.

*We said we would:
Develop projects that
target the regeneration
of Coalville town centre,
on our own and with
partners*

£119,027
in **frontage grants** provided to
10 businesses
in Coalville



*We said we would:
Develop one iconic
building in one of the
four squares*

Case study: The Emporium nightclub, Marlborough Square

Significant work is currently taking place to improve the front of the Emporium nightclub on Marlborough Square.

This work, which has been helped by a £50,000 grant from our Frontage Improvement Grant scheme, is helping to restore the building to its former glory, with new windows, new paintwork and reinstating the doors onto Belvoir Road.



Building confidence in Coalville

We said we would:
Support housing schemes that encourage people to live in the centre of Coalville

Case study: 100% affordable housing scheme at North Avenue / Wyggeston Road, Coalville

Working with house builder Partner Construction and East Midlands Housing Group (emhg) we helped to transform one of our old garage sites into 17 new homes – a mix of one, two and three bedroom houses.

Twelve of the new homes, which were completed in February 2017, are now let for affordable rent by emhg and the remaining five were bought through the Government's Shared Ownership scheme, also through emhg.

In total, the scheme cost £2.2 million and was funded by the Homes and Communities Agency and emhg.

We said we would:
Tackle issues of anti-social behaviour at Marlborough Flats in Coalville



Two tenants were evicted

from their flats after we worked with the police to obtain two closure orders. Residents can now enjoy their homes without being disturbed by anti-social behaviour.

We said we would:
Maximise links with Stephenson College to develop skills in local people that businesses want and need

220

job seekers

came to our Job Fair, organised in partnership with Stephenson College and East Midlands Airport. 29 companies attended the event, representing more than

2,000 local job opportunities



Stephenson College
Excellence and innovation in learning

Homes and communities

Case study: Celebration of volunteers

We held a special celebration event for 90 volunteers who help us with work across the district.

The afternoon tea party at Radisson Blu celebrated the contribution that individuals and groups make to their communities by organising events, projects and initiatives and supporting others.

Everyone – from litter pickers to events coordinators – was acknowledged. We really appreciate all the work of volunteers in North West Leicestershire.

– **thank you!**



*We said we would:
Understand the
condition of private
housing through a stock
condition survey*

The North West Leicestershire Housing Survey was launched in February 2017 and will run until July 2017. The online survey is gathering information about the condition of privately owned houses in the district to find out what home improvement schemes may be needed for private homeowners. We will then use this information to target available funding to those most in need.



Homes and communities



Almost

£18 million

in rent collected

(this means we collected 98% of all rent owed, which can be invested straight back into our housing service).

100% of our tenants were satisfied with the support offered by our **Resident Involvement Team**

91% of our involved residents were satisfied with the involvement opportunities we offered



We carried out

527

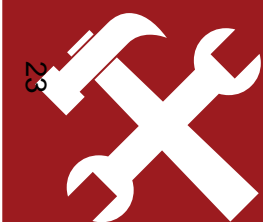
planned

**improvements
in council homes**



100%

of our **tenants** were **satisfied** with how we handled their **rent query**



We completed

11,237

repairs to council homes

91% of **tenants** were **satisfied** with our **repairs** service

98% of new tenants would **recommend us as a landlord**



62.5% of tenants were satisfied with how we handled **anti-social behaviour cases** and **60%** were satisfied with the outcome

We changed the way we provide **eight** services following **feedback from our involved tenants**



89% of tenants satisfied with the **design of their new home**

Homes and communities

*We said we would:
Provide support for parish
councils and community
organisations in developing
their local neighbourhood
plans including
Community Rights and
Assets of Community Value*

Our work with parish councils goes from strength to strength.

We organised four parish liaison meetings this year, which have had great feedback:

24

“Very good meeting. Lots of topics covered.”

“Useful networking and informative.”

“Valuable opportunity for clerks to hear about current topics - much appreciated.”

*We said we would:
Identify potential places
for new Gypsy and
Traveller sites*

We have a duty to provide sites for the Gypsy and Traveller communities. We are working with other local authorities in Leicester and Leicestershire to assess how many spaces we need to provide in our district and across the county. We have already received some feedback on possible sites and will carry out a public consultation on the full plan for Gypsy and Traveller sites in autumn 2017.

200

We prevented more than **200** households from **becoming homeless** by helping them to stay in their home or move to a new home – we give advice on resolving rent issues and making sure those with the greatest housing need benefit from social housing. We also helped to find permanent accommodation for **19 households** who were homeless.

We started the journey towards the national **Gold Standard accreditation** for our **Housing Advice Service** by reviewing a nearby authority's services and preparing for our own review.

*We said we would:
Identify parking
hotspots and implement
initiatives to reduce
anti-social behaviour
complaints from resident
parking problems*

We have provided



new parking areas at Willn Close in Greenhill and St Matthews Avenue in Worthington (we're also preparing to install two more parking areas at Hamilton Road and Cropston Drive in Greenhill)

Homes and communities

Case study: – LEAP programme makes life changing difference

Anthony Pollard joined LEAP (Lifestyle, Eating, Activity Programme) in September 2016. He weighed 24 stone and was suffering from chronic Irritable Bowel Syndrome (IBS) which rendered him house bound. He was lacking in energy and wasn't able to join in activities with his two children aged 14 and eight years old.

The LEAP programme gave Anthony advice on nutrition and physical activity, which he said was "amazing and very achievable."

In January 2017 Anthony joined our Exercise Referral Scheme and after the 12 week course he took up a fitness membership at Hermitage Leisure Centre.

He now attends the gym four times every week. He has started going on long walks with his children and he cycles with his friends. His whole family now eat more healthily and have significantly reduced their sugar and fat intake.

In total, Anthony has lost over six stone (more than 25% of his bodyweight) in just over 6 months.

Anthony says that the benefits to him and his family of the LEAP and Exercise Referral Scheme have been life changing. He feels healthier and is more energetic. His partner is now also exercising and his daughter has joined our NWL Swim Academy at the leisure centre.



We said we would:
Reduce health inequalities between our residents through awareness campaigns

102 NWLDC staff took part in our **Workplace Wellness** Programme – having regular blood pressure and cholesterol checks and taking part in fitness sessions.



52 members of staff took part in the **Workplace Olympics** held in summer 2016

106 people came to our LEAP (healthy eating and nutrition) groups

424 people made steps towards **healthier lifestyles** through our **Exercise Referral Scheme**

We said we would:
Work with partners to protect children and vulnerable adults from radicalisation as set out in the Government's Prevent Strategy

125 of our staff have completed Prevent training

3,500

businesses offered **Fit 4 Business** workplace health programme. We offer health tests for the workforce, including posture analysis, blood pressure checks and tests for cholesterol and diabetes

 **100%** of customers were 'satisfied' or 'very satisfied' with our **grounds maintenance** service

Homes and communities

We said we would:
Develop and implement
a design guide for
residential development

We adopted a
**new design guide
for housing**
in April 2017



This has turned us from one of the worst performing authorities for **development design** to one of the **best in the country**.

We have been
**continually
improving**
the design quality of
new developments
since 2007.

Our new design guide means
we can insist on
**top quality housing
developments**
for people living in North West Leicestershire.

Planning application targets are set by Government – our good performance means local people, applicants and developers can be confident that planning decisions are made in a timely fashion.

90.8% of major
**development
applications** determined
within 13 weeks (against a
national target of 60%)

80.2% of minor
applications determined within
eight weeks (against a national
target of 65%)

89.4% of other applications (e.g. householder,
change of use, adverts, listed buildings) determined within
eight weeks (against a national target of 80%)

Case study: Looking after our heritage

We said we would:
Identify local listed
buildings and local
registered gardens, as
well as considering
the designation of new
conservation areas

Our newest conservation area is Coalville town centre, which was designated in September 2014. We have identified a potential conservation area at Hugglescote village and have prepared an assessment of the village's character. We will consult on this in 2017 and hope to designate it as a conservation area before the end of the year to help to preserve and enhance the character of the village.

We have also identified more than 100 buildings, gardens and earthworks that we believe make a special contribution to the Coalville forum area's architectural and historic interest. These include deserted medieval villages, a milestone and nine pubs. We hope to adopt this list of local heritage assets in 2017/18 (after public consultation), to help preserve and enhance these sites that are an important part of our district's history and its future.



Business and jobs

Case study: a business grant scheme like no other

When Birmingham-based Sapphire Products approached us asking for help to relocate to the district, we were on hand to offer a whole raft of support that ensured their move to Ashby de la Zouch went smoothly.

To help the company establish itself in the district we provided advice on available premises and awarded a £25,000 grant through our Enterprising North West Leicestershire scheme.

Businesses of all sizes see North West Leicestershire as an attractive prospect. With our excellent links to the motorway network and East Midlands Airport, and positive business support through our team and other agencies, it's no surprise!

The Enterprising NWL grant that Sapphire received meant the company could buy a new racking system for the premises, significantly increasing stock storage capacity and enabling them to hire two new members of staff (in addition to the nine staff they brought with them). This, together with our valuable advice and support, has helped the company relocate, invest and grow.

*We said we would:
Continue and develop more business support schemes, including Enterprising North West Leicestershire and the shop front improvement scheme*

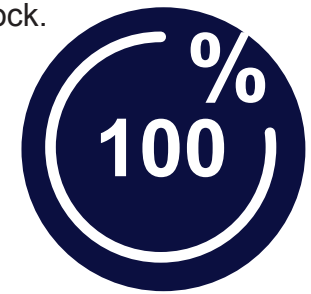
Following the success of Enterprising North West Leicestershire, we will soon launch **Enterprising Town Centres**, a special **grant scheme** for town centre businesses in Coalville, Ashby de la Zouch, Castle Donington, Kegworth, Measham and Ibstock.

13 small and medium sized enterprises were awarded **£198,802** through our Enterprising North West Leicestershire grant scheme, creating **35 new jobs** and drawing in **£1,778,647 in private investment** to the district. The entire grant scheme (15/16 and 16/17) scheme created one job for every £6,500 we invested (against a target of one job per £10,000).

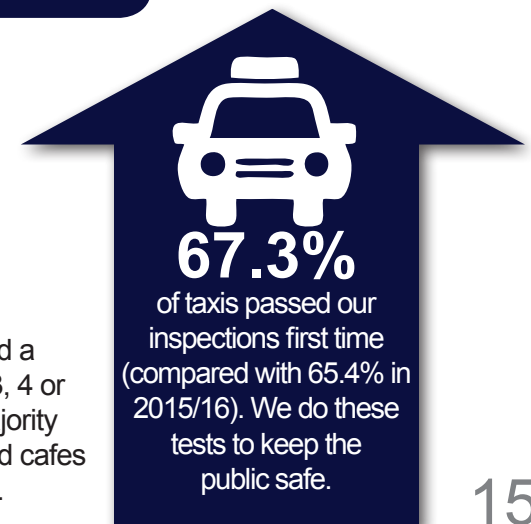
We gave extra support to food businesses that had poor hygiene scores. **Nine out of the 10** have now **brought their standards** up to a satisfactory level.



95.7% (674 out of 704) food establishments received a food hygiene rating of 3, 4 or 5, which means the majority of restaurants, pubs and cafes where you eat are safe.



of businesses said they had a good relationship with our Environmental Health Team. This means we can work with businesses to keep the public safe.



Business and jobs

*We said we would:
Develop a programme
of business support
that helps more women
become economically
active*

*We said we would:
Work with rail experts to
prepare a case which will
set out to the Government
the impact of HS2 on the
district and the potential
mitigating factors that
could be negotiated for the
benefit of the area*

Case study: HS2 consultation response

We worked with specialist rail consultants, SLC Rail, on our response to the Government's consultation on HS2 to make sure we get the best possible outcome for our district.

Our response did not oppose HS2, but made it clear that the impact of the revised route, which is proposed to run to the east of Measham, will have an unacceptable impact on the villages of Packington, Appleby and Measham.

In our consultation response, we said we would:

- Recognise the better access to jobs that HS2 will bring through better connectivity and greater capacity on road and rail networks
- Push for improved connections from North West Leicestershire to HS2
- Support residents and businesses, particularly those who will need to seek compensation and relocate
- Actively engage with HS2 Ltd. to ensure the district's views are fully represented.

We will continue to work with HS2 to make sure our district benefits from the planned railway, as well as supporting businesses and residents that are affected by the plans.



28

women-owned businesses

were supported through the Enterprising North West Leicestershire grant scheme



44

women were given **business advice** and **support** (we advise on how to start a business, funding, networking and finding commercial property).

8 applicants for Enterprising North West Leicestershire have committed to create **new jobs for women** as a result of their investment.



Enterprising NWL celebration

16

Business and jobs

We said we would:

Work towards implementing a Combined Authority that will benefit the area in terms of strategic planning, infrastructure development and the local economy

Case study: proposal for a Combined Authority working on strategic transport, planning and infrastructure

A Combined Authority bid for Leicester and Leicestershire was submitted to Government on 22 December 2016. The city, county and district councils all endorsed the proposals to create a combined authority to guide key decisions on transport, planning, skills and other key issues affecting the area.

If the Government accepts the proposals and gives the go-ahead, the Leicester / Leicestershire Combined Authority could be in place late by 2017.

Three events

organised in Coalville to encourage people to visit different shops.

*We said we would:
Help our town centres to increase business occupancy, footfall and spend with local businesses*

15 businesses and 8 market stalls

took part in our **Christmas shop and stall competition** (we had **253 public votes** for favourite displays)



10 businesses

took part in our Coalville Sea Trail and the Christmas Toy Trail



Business and jobs

We said we would:
Review how efficient our car parks are and how they contribute to town centres

We said we would:
Have an up to date Local Plan in place to guide growth and development

Case study: The North West Leicestershire Local Plan

We submitted the North West Leicestershire Local Plan for examination on 6 October 2016 after widespread public consultation.

A Planning Inspector examined the plan during public hearings in January and March 2017. A wide variety of participants attended and gave evidence at these hearings, including council officers, developers and their agents neighbouring local authorities, local residents, district, town and parish councillors and local interest groups.

The Inspector has provided us with a range of comments on the Local Plan. Our next steps are to agree a set of main modifications that will address the Inspector's comments, with public consultation on these in summer 2017. We hope to adopt the Local Plan in autumn 2017.

We reviewed our Car Parking Strategy during 2016/17, which will lead to a number of positive changes that will help our town centres, including:



- **No increase in parking charges** (they have stayed the same since 2008)
- **Free after 3pm** parking introduced in Coalville in January 2017
- **New ways to pay**, including pay by card and contactless payments to be introduced in summer 2017
- Weekly and monthly parking permits available from summer 2017

110

people and organisations made **406 detailed comments**

during our **Local Plan** consultation in July and August 2016.

Green Footprints



51 Fixed Penalty Notices given to people for **littering**

(that's an £80 fine – this money goes back into our services that work to tackle enviro-crimes)

We recruited

16 new **volunteer litter pickers**

(taking our total to 167)
They do invaluable work keeping our verges and rural footpaths clean – thank you!

20 community litter picks took place
thank you for all your help!



We investigated **805** cases of **fly tipping** and dished out **5 Fixed Penalty Notices**
We also prosecuted one person for fly tipping



We said we would:
Reduce roadside litter through increased provision of signage and undertaking national and local anti-litter initiatives
recycle environment

We have put new signs at litter hotspot areas, like laybys with mobile food outlets on the A511

Case study: CCTV van catches fly tipping and other enviro-crimes

We bought a new state-of-the-art CCTV van to help us crack down on littering, dog fouling, fly-tipping and other enviro-crimes.

The van, which was kitted out with surveillance equipment by local company Bott Ltd, has already recorded 18 offences on film. We have investigated all of these offences and issued fines.

The van gives our Environmental Protection Team a record of events as they happen and also acts as a deterrent to would-be offenders. Footage gathered from its cameras gives us evidence of criminal or unacceptable activity and can help to convict those who offend.

Green Footprints

Case study: Coalville Spring Clean

The second Coalville Spring Clean saw volunteers join council staff in Memorial Square to spend two hours cleaning up the town's litter hotspots.

A bike, a duvet and three traffic cones were collected by volunteers, alongside 81 bags of rubbish.

The previous day, a dedicated team of council staff and volunteers removed rubbish from around the Coalville Market café and tackled the accumulated rubbish on the railway line near the level crossing with Hotel Street.



Thank you to everyone who gave up their time to help us clean up Coalville. Your help made a big difference.

10 hotspots

- Outside the Monkey Walk pub
- Bus stop on Ashby Road near the former police station
- Bus stop at the clock tower
- The Red House pub car park
- Outside the Stamford Arms
- The Phoenix Green footbridge
- Underneath the Mantle Lane bridge
- Park Road
- Needhams Walk
- Baker Street

We said we would: identify 10 hotspots in Coalville for litter reduction campaigns to improve the local environment

We held roadshows in targeted locations engaging with

500 residents and delivering over **250 containers**

We said we would: identify areas with low recycling rates and help residents to increase the amount that they recycle



46.5% of waste was recycled (compared to 46.3% last year)

thank you!

We gave

13,500 trees

to **600 residents** and **18 community groups** through our **free tree scheme** (that takes us to **57,867 free trees** given out since the scheme started in 2008)

Green Footprints

Case study: Dog Watch scheme gets national award

Our innovative Dog Watch scheme, which works with communities to tackle dog fouling, won the MJ Trading Standards and Environmental Health Award.

The scheme uses the Neighbourhood Watch model to change dog walkers' attitudes and behaviour with eyes and ears on the streets.

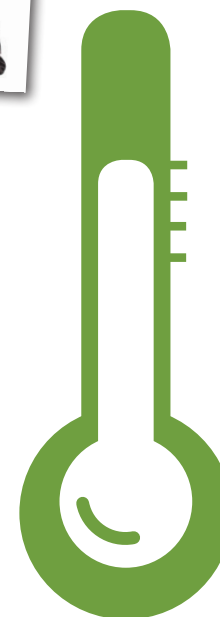
We have provided Dog Watch toolkits to most parish councils and schools in the district. The packs include:

- Metal stencil and white marker spray to spray temporary 'Dog Watch' logo onto pavements
- Signs and window stickers
- Leaflets and 'Report It' cards
- Dog bags



*We said we would:
Review Housing's Green
and Decent programme,
recommending the best
renewable technologies to
be installed to heat council
properties, especially in non-
gas areas*

We have decided to replace solid fuel heating (coal) with renewable alternatives such as air source heat pumps for council homes in areas that are not on the main gas network. The scheme, which we hope will start in autumn 2017, will also involve other energy efficient improvements like loft and wall insulation.



Find out more about our performance at



www.nwleics.gov.uk/performance



@nwleics



01530 454545

NORTH WEST LEICESTERSHIRE DISTRICT COUNCIL

COUNCIL - TUESDAY, 27 JUNE 2017

Report Title	COMMUNITY SAFETY STRATEGY 2017 - 2020
Contacts	<p>Councillor Trevor Pendleton (Safer North West Partnership Chair and Portfolio Holder for Regeneration and Planning) trevor.pendleton@nwleicestershire.gov.uk</p> <p>Director of Services 01530 454555 steve.bambrick@nwleicestershire.gov.uk</p> <p>Head of Community Services 01530 454832 john.richardson@nwleicestershire.gov.uk</p>
Purpose of report	To ask Council to note the Community Safety Strategy 2017-2020.
Council priorities	Homes and Communities.
Implications:	The Strategy will inform the Community Safety Partnership's priorities and work agenda for 2017/18.
Financial/Staff	<p>The Partnership receives funding from Leicestershire's Police and Crime Commissioner, NWLDC and Leicestershire County Council to carry out community safety work.</p> <p>The Council's community safety team co-ordinates the work of the Partnership.</p>
Link to relevant CAT	N/A
Risk Management	Risk assessments will be completed for the priorities as appropriate
Equalities Impact Screening	Equality Impact Assessments are being reviewed, any issues identified will be actioned promptly.
Human Rights	None discernible
Transformational Government	None
Comments of Head of Paid Service	Report is satisfactory
Comments of Deputy Section 151 Officer	Report is satisfactory
Comments of Deputy Monitoring Officer	Report is satisfactory

Consultees	<ul style="list-style-type: none"> - The Safer North West Leicestershire Partnership - The Policy and Development Group
Background papers	<ul style="list-style-type: none"> - Policy Development Group minutes https://minutes-1.nwleics.gov.uk/ieListDocuments.aspx?CId=127&MId=1661&Ver=4 - The PCC Police and Crime Plan PCC Crime Plan - Crime and Disorder Act 1998 http://www.legislation.gov.uk/ukpga/1998/37/contents - Police Reform Act 2002 http://www.legislation.gov.uk/ukpga/2002/30/contents - Police and Justice Act 2006 http://www.legislation.gov.uk/ukpga/2006/48/contents - Safer North West Action Plan 2017/18
Recommendations	COUNCIL ARE REQUESTED TO NOTE THE NORTH WEST LEICESTERSHIRE COMMUNITY SAFETY STRATEGY 2017-2020

1.0 INTRODUCTION

- 1.1 The 1998 Crime and Disorder Act required Community Safety Partnerships to be set up and placed an obligation on local authorities and police to work together to implement a strategy to tackle crime and disorder in their area. Since this time further legislation has expanded the remit of the partnership and made more organisations, such as CCG's, also accountable for community safety. Over the past decade Community Safety Partnerships have encouraged a more joined up way of working which has contributed to a sustained fall in crime.
- 1.2 Every three years each Community Safety Partnership is required by law to produce a strategy, informed by a strategic assessment, which outlines the activities it plans to undertake. The strategy identifies themes and trends for the partnership to focus on and provide a framework for delivery. The strategic assessment is refreshed annually to identify emerging threats and to set new priorities.
- 1.3 The Safer North West Partnership (SNWP) brings together a number of agencies with a shared commitment to reducing crime and disorder in the district. The Partnership is made up of a number of organisations including;
- North West Leicestershire District Council
 - Leicestershire County Council
 - Leicestershire Police
 - Leicestershire Fire & Rescue
 - National Probation Service
 - Turning Point
 - West Leicestershire Clinical Commissioning Group
 - Leicestershire Fire Authority
- 1.4 The statutory agencies in the Partnership work closely with other agencies and individuals such as social housing providers, youth offending service, drug and alcohol service

providers, youth groups, the Police and Crime Commissioner for Leicestershire and voluntary organisations. The Partnership aims to bring together people and organisations that are committed to having an impact on crime and disorder and who wish to support our local communities. The Partnership not only focuses on crime and disorder but strives to improve the general wellbeing of all members of the community. By working together we ensure that agencies are not working in isolation and that resources are targeted effectively and where they are needed.

- 1.5 The Partnership will receive funding of £34,500 from Leicestershire's Police and Crime Commissioner in 17/18 to carry out community safety work. This is in addition to NWLDC's revenue budget allocation to community safety of £12,000 and an ASB budget of £2000.
- 1.6 The NWLDC Community Safety Team co-ordinates the work of the SNWLP and comprises;
 - o Community Safety Team Leader
 - o Community Safety Officer - Anti-Social Behaviour
 - o Community Safety Officer - Vulnerable Adults (part time)
 - o Community Safety Officer – Equalities (part time)

2.0 CURRENT POSITION

- 2.1 Over the last three years there has been excellent partnership working delivering some positive results, these include the reduction in crime at the Download festival that has previously been considered a crime hotspot. However, according to the latest figures supplied by Leicestershire Police to the SNWP overall crime in North West Leicestershire has increased by 67 crimes in the previous 12 months. The partnership will continue to work together to bring together joint targets, business plans and targeted initiatives to reduce overall crime. ASB remains a key area of focus for the Partnership as last year's incidents increased by 129 reports. There are some promising activities with the Council having already achieved one long term injunction and two closure orders.
- 2.2 The changing face of crime is not yet fully reflected in the crime statistics, with cyber enabled crimes making up an estimated 48% of all crime, but these types of crime attract low levels of reporting. Increases in hate crime during the second half of year are also starting to affect the overall approach to crime, whilst low in number, the potential severity and harm caused by offences is significant for the partnership.
- 2.3 During the past two years there have been a number of changes which have impacted upon community safety such as policing numbers reducing, finance reducing and assets being rationalised. The police have adapted their approach and retained neighbourhood policing whilst closing the Coalville Police Station and relocating into the Coalville Fire Station. A further change has seen Turning Point awarded the contract for drug and alcohol provision Countywide but with an office in Coalville.
- 2.4 The funding allocated to the SNWP from the PCC is allocated to projects and initiatives that support the priorities contained within the PCC's Police and Crime Plan and this is reflected in our action planning.

3.0 EVIDENCE EVALUATED FOR 2017-2020 STRATEGY

- 3.1 In order to compile the 2017-2020 Strategy, information was considered from The Partnership Strategic Assessment for North West Leicestershire which looks at levels of crime, highlights any changes since the last assessment and helps identify current and possible future crime, disorder and substance misuse trends.

- 3.2 Consideration was given to the most recent police crime figures in the district and a workshop was held with partner agencies to decide the priorities and strategic direction of the Partnership for 2017/18.
- 3.3 Consideration was also given to the priorities of The Police and Crime Commissioner, Leicestershire County Council and North West Leicestershire District Council.

4.0 THE PRIORITIES

4.1 For 2017-2020, the SNWP will work to three main themes. Supporting actions have been formulated under each theme in response to trends and challenges that have emerged over the past 3 years and include 2 statutory obligations.

- a. To make our community safer for residents, communities, business and visitors
- b. To support and protect all those who are vulnerable within our community
- c. To work in partnership to achieve better value in what we deliver to residents, communities, business and visitors
- d. To tackle substance misuse (statutory)
- e. To reduce re-offending (statutory)

4.2 Each year new priorities will be set using an evidence based methodology. The priorities set here are the 3 priorities for the SNWLP for 2017-18. These will change each year in March based on the annual strategic assessment;

Priority 1: - Increasing community confidence by effectively addressing Anti-social behaviour and its causes.

Priority 2: - Protecting those that live work and visit the district from the effects of violence.

Priority 3: - Support for business, schools and residents to reduce the risk of Cybercrime

5.0 KEY ACTIONS

5.1 The Community Safety Strategy is supported by an outcome focussed Action Plan which will be monitored by the SNWP. The action plan is divided into three sections to reflect each of the Partnership priorities detailed above.

5.2 The Action Plan contains headline actions which are broken down into tasks or milestones to be achieved each quarter.

6.0 DELIVERING THE STRATEGY

6.1 The Community Safety Strategy will be supported by the Action Plan which will be actively monitored by the SNWP. Status reports and updates will inform the Partnership of progress against the action plan at the bi-monthly partnership meetings.

7.0 FUTURE STRATEGY REFRESH

7.1 The recent Community Safety Strategy for 2017-2020 enables the partnership to change the priorities annually to this end, using information from community consultation, police intelligence and crime figures we will create a new strategic assessment that will then be used to set the new priorities for 2018/19. This gives us the flexibility to adapt to the changing face of crime, and can reflect our success. This strategy will support the priorities contained within the PCC's Police and Crime Plan.

Safer North West Leicestershire Community Safety Partnership plan 2017-2020



Working together to make North West Leicestershire a safer place for residents, communities, businesses and visitors



As Chair of the Safer North West Community Safety Partnership I am pleased to introduce the Community Safety Strategy 2017-2020. I hope this document helps you to understand what the partnership does and how we deliver against our priorities.

Over the past three years I am pleased to report that by working together we have constantly reduced crime and helped to make North West Leicestershire a safer place to live, work and visit. There have been some difficult challenges and on occasion some tragic cases. These events caused us to review our processes and to work harder to improve our responses to new and emerging trends and cases.

Our colleagues from Leicestershire Police, Leicestershire Fire and Rescue Service and other partner agencies have all been subject to budget cuts and reductions in staffing levels. Despite this, we have continued to improve the safety of this district and in the last three years we have achieved great successes and delivered innovative projects to support residents, including drama presentations, films and roadshows.

Our challenge is to see continued reductions over the next three years. We hope to achieve this by working smarter and continuing to explore new ways of working. Change is becoming a constant for us in the UK and North West Leicestershire is no different. We have experienced the changing face of crime and we are responding to it. We are keen to face these new challenges for the next three years working with partners including Probation and the National Health Service. Whilst some things are outside of our control, we will continue to actively engage with new and existing organisations and services.

Our main focus will continue to be our core role of reducing crime, however, alongside this we also have a responsibility to prevent crime and disorder, tackle the misuse of substances and reduce reoffending. In 2015 we gained an added duty to support the PREVENT strategy helping our young and vulnerable people from being drawn into extremist behaviour. We will work together to identify and deal with the perpetrators who wish to harm our community and we will support their victims.

Crime is changing, so we are adapting. We are pleased that crimes, such as burglary and theft offenses have reduced, but new crimes, such as cybercrime, modern day slavery, child sexual exploitation and historic abuse claims are becoming the new challenges for us and we need to respond quickly and effectively. This has led to the development of new tools, projects and the training of staff. This work is well underway and we have already started to deliver against some of these crimes.

We will not forget the other crime types and we plan to respond to identified hotspots and spikes in crime. We will continue to support the victims of anti-social behaviour and we aim to attend public events to talk to you and listen to your concerns around crime.

In order to ensure we are transparent and accessible we will publish our annual priorities and increase the publication of other useful information including community triggers, domestic homicide reviews and information about NWLDC CCTV.

Our aim is to continue to make our district a stronger and safer place to be and I am confident that with your help we will improve the quality of life for those that live, work and visit North West Leicestershire.

Councillor Trevor Pendleton

**Portfolio holder for Regeneration and Planning, North West Leicestershire District Council
Chair of the Safer North West Leicestershire Partnership**

Introduction

North West Leicestershire is located in the heart of the Midlands and has a number of unique characteristics which bring their own community safety considerations. The district is home to East Midlands Airport and Donington Park race circuit in the north and is part of the National Forest. There are also stretches of the M1 motorway and other major commuter routes passing through the district.



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Recent years have seen huge changes to the area. Moving away from a heavy industrial base, whilst still retaining some iconic sites such as the quarries, towards a smaller industrial and distribution based economy. We have seen growth not only of the National Forest, but of housing, business developments and the former mining communities. This presents us with the challenges that growth brings, but also opportunities to improve our communities as a whole. We have seen a growth in facilities for young people, community venues and better opportunities emerging for all, but also a reduction in youth workers and trained staff to take advantage of the new facilities. The new developments brings with it community funding and the opportunity to add to the already diverse mix of community resources.

Our vision for the Safer North West Partnership is to protect North West Leicestershire's residents, communities, businesses and visitors from crime and disorder which may cause them harm. The changing face of crime presents us with fresh challenges. Whilst we have seen reductions in traditional crime types, such as burglary and theft, we have also seen a rise of new crime types including cyber enabled crime and child sexual exploitation as well domestic and international terrorism driven by ideology. This presents new questions and means we need to look at new ways of working.

What is the Safer North West Leicestershire Community Safety Partnership?

Community safety is a broad term used to describe the protection of our communities from the threat of crime or anti-social behaviour. The Community Safer Partnership Strategic Group works to identify where crime and disorder has or may occur and puts measures in place to try to address it. The Partnership understands that the consequences of becoming a victim of crime or anti-social behaviour can be far-reaching and have a devastating impact. Since their introduction, community safety partnerships have encouraged a more inclusive way of working which has contributed to a sustained fall in crime. The 1998 Crime and Disorder Act required Crime and Disorder Reduction Partnerships (now named Community Safety Partnerships) be set up and placed an obligation on local authorities and police to work together to tackle crime and disorder in their area. Since this time further legislation has expanded the remit of the partnership and made more organisations, such as clinical commissioning groups, also accountable for community safety.

Section 17 of the Crime and Disorder Act 1998, (amended by the Police and Justice Act 2006) requires responsible authorities to consider crime and disorder and the misuse of drugs, alcohol and other substances in the exercise of all their duties, activities and decisions. This means that in all strategies and service delivery by statutory agencies, including district councils, county councils and the police, there is a need to consider the likely impact on crime and disorder throughout their work. Since their introduction in 2012, Police and Crime Commissioners (PCCs) have played an important role in community safety. The Safer North West Partnership has worked hard over recent years to build a good relationship with Leicestershire's PCC, and the office of Police and Crime Commissioner.

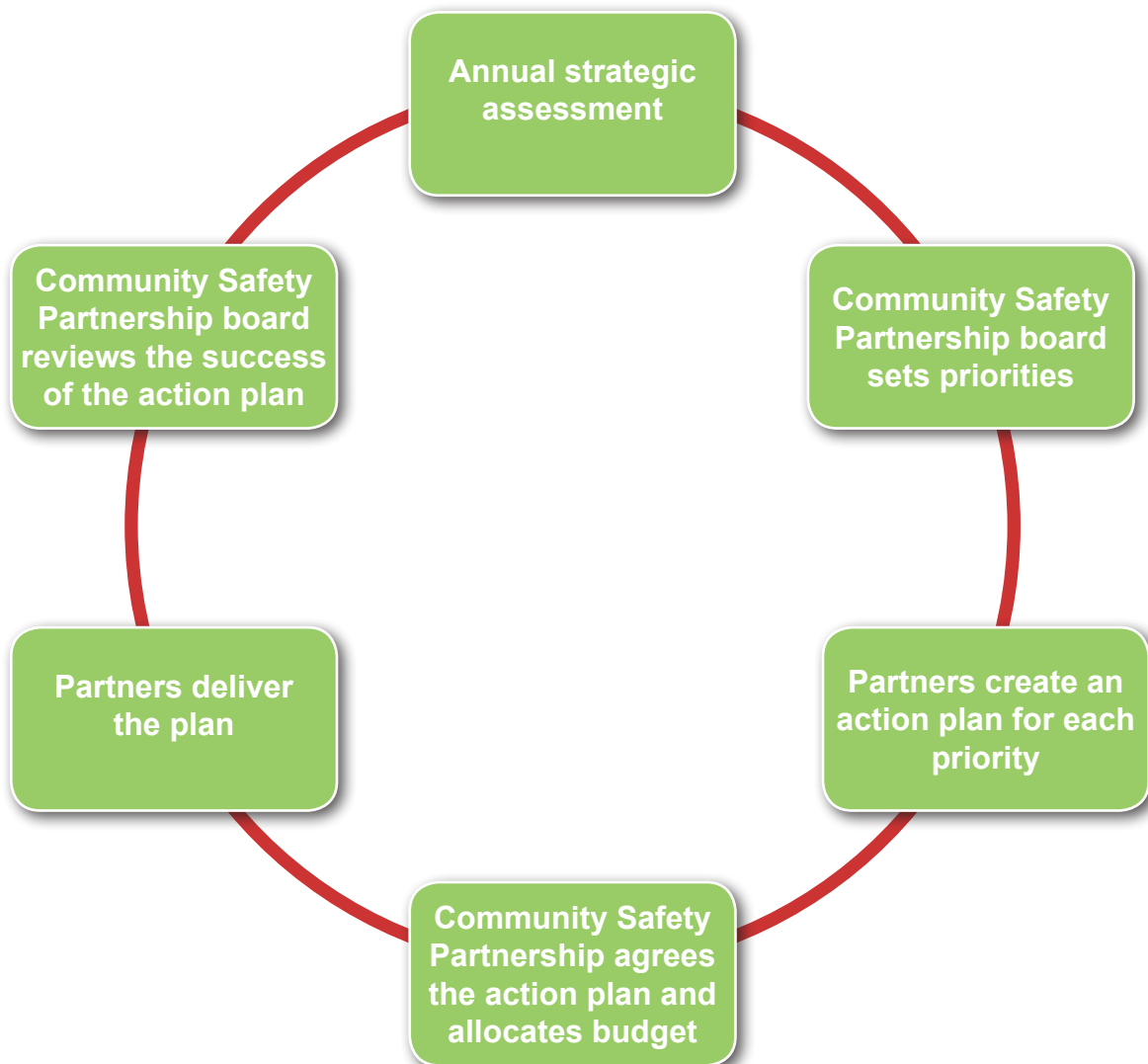
The Safer North West Partnership brings together a number of agencies with a shared commitment to reducing crime and disorder in the district. By working together we are greater than the sum of our parts, offering better value from money and a more joined up approach. The Partnership is made up of a number of organisations including;

- North West Leicestershire District Council
- Leicestershire County Council
- Office of the Police and Crime Commissioner
- Leicestershire Police
- National Probation Service
- Local Community Rehabilitation Company
- West Leicestershire Clinical Commissioning Group
- Leicestershire Fire and Rescue Service.

These statutory agencies in the Partnership work closely with other organisations such as social housing providers, youth offending service, drug and alcohol support services, local business, youth groups and voluntary agencies amongst others. The Safer North West Partnership aims to bring together people and organisations that are committed to having an impact on crime and disorder in our local communities. By working together we can ensure that agencies are not working in isolation and that resources are targeted effectively where they are needed.

Every three years each community safety partnership is required by law to produce a plan. This sets out our approach to community safety. Each year we conduct a strategic assessment into the current trends of crime in North West Leicestershire as well as county wide, nationally and increasingly internationally. This assessment assists in enabling us to set our annual priorities and then, in partnership with front line staff, we create our annual action plan. We will publish the priorities every year, along with our plan to tackle these priorities.

As a result, strong links have developed with support services and enforcement agencies to ensure that appropriate and timely referrals are made for both victims and perpetrators.



Whilst most crime types are put through strategic assessment, some types are mandatory for us to address. These are:

- Reducing reoffending
- Substance misuse (such as drugs and alcohol)

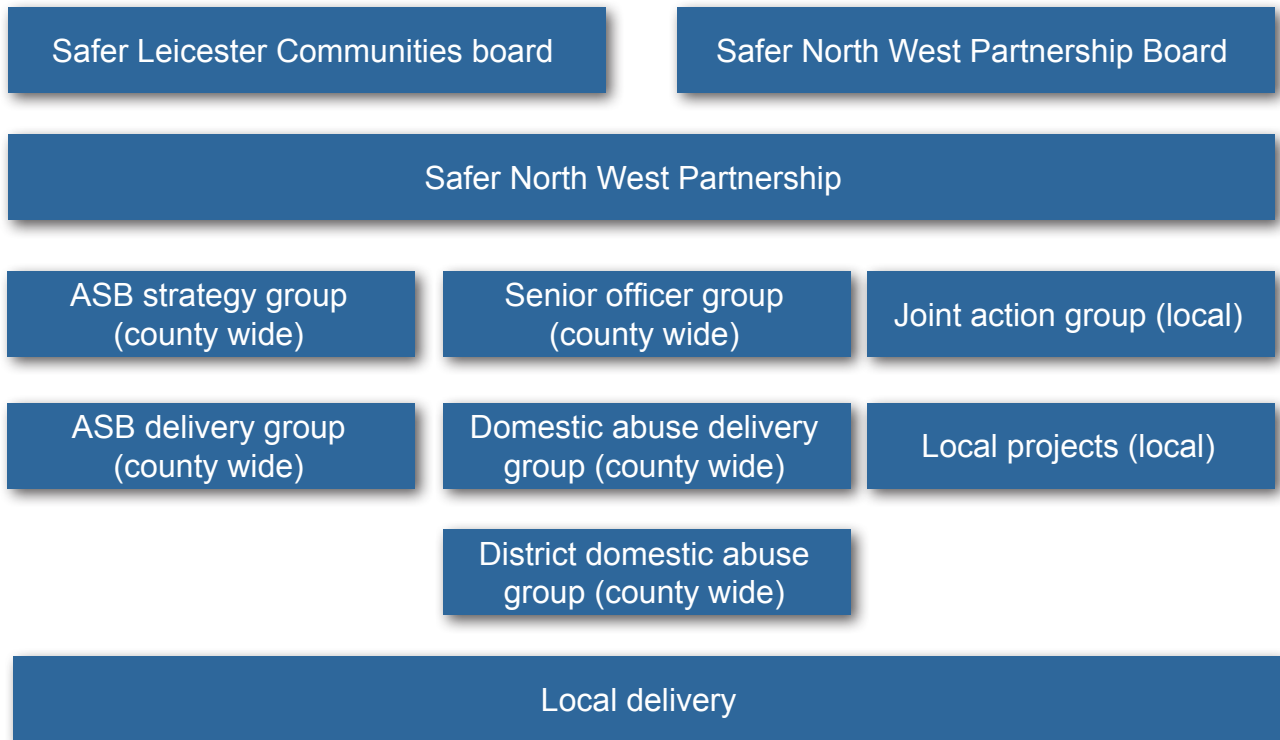
We will always have plans to address these and we support county wide groups that all share the same statutory priorities. This link helps us to ensure that if you live in Leicestershire, you can expect similar levels of service.

Our strategic themes, that are reflected in every action plan that we deliver are

- To make our community safer for residents, communities, business and visitors
- To support and protect all those who are vulnerable within our community
- To work in partnership to achieve better value in what we deliver to residents, communities, business and visitors.

Delivery of crime reduction

We deliver our actions in partnership. No single organisation leads on any particular action plan as we all have our part to play. We develop and deliver all the plans as a partnership, leading to a multi-faceted approach to reducing crime and disorder. We run or support a number of groups, delivering across a wide range of crime types, but our actions are public facing. It is our aim that the community, business and visitors come to recognise the partnership and feel the difference we make.



Our approach is always to support people away from crime and to prevent people from becoming victims in the first place, but when this is not possible, we use any powers available to us from civil warnings up to and including the full weight of the law. We support the countywide incremental approach to reducing anti-social behaviour and we support Leicestershire Police's harm reduction approach to crime reduction.

Our interventions in the past have included:

- Support for domestic abuse forums
- CCTV provided across the district by NWLDC
- Crime reduction roadshows at large events, such as Download festival
- Support for national events such as hate crime awareness week
- Youth interventions and diversionary activities funded through the PCC
- Instructing the use of civil injunctions through the courts.

Alongside traditional crime reduction projects. We support other groups, such as Facewatch, Shop Watch and Neighbourhood Watch. We also support the door staff in Ashby de la Zouch and other local business with provision of retail radios.

We will explore the use of new technology, resources and ideas to tackle crimes trends as they emerge. Over the next few years we will expand our resources to adapt to mobile working.

Funding

We receive a mixture of funding from the Police and Crime Commissioner and the district council. This money is allocated to address the priorities set by the Community Safety Partnership Board. We plan the spending of this money against our action plan. The officers then have to account for the funds back to the Board.

Equalities and diversity

We consider equalities and diversity during our planning cycle and in all our projects. We aim to support all victims equally and ensure that everyone can access the service. The Community Safety Team supports this process.

Glossary

ASB: Anti-social behaviour

CDRP: Crime and Disorder Reduction Partnership

CSP: Community Safety Partnership

JAG: Joint Action Group

NWL: North West Leicestershire

NWLDC: North West Leicestershire District Council

PCC: Police and Crime Commissioner

SNWP: Safer North West Partnership

Useful contacts

Police (emergency)	999	www.leics.police.uk
Police (non-emergency)	101	www.leics.police.uk
North West Leicestershire District Council	01530 454545	www.nwleics.gov.uk
Leicestershire Domestic Abuse Helpline	0808 802 0028	
Turning Point (substance misuse support)	01530 275970	www.swanswell.org
Leicestershire Fire and Rescue Service	0116 2872241	www.leicestershire-fire.gov.uk

For more information on this strategy, please contact North West Leicestershire District Council Community Safety at **community.safety@nwleicestershire.gov.uk** or call **01530 454545**.